

# BUTZBACH HEALTH CLINIC









### **HEIDELBERG MEDDAC**

# MISSION ENSURE MEDICAL READINESS AND QUALITY HEALTHCARE





### **HEIDELBERG MEDDAC**

# VISION TO BE THE MOST CARING MEDICAL COMMUNITY IN THE ARMY





### **HEIDELBERG MEDDAC**

### CORE VALUES (LDRSHIP C2)

**L**OYALTY

**D**UTY

**R**ESPECT

**S**ELFLESS SERVICE

**H**ONOR

**I**NTEGRITY

PERSONAL COURAGE

**C**OMPASSION

**C**ARING





# UNITED STATES ARMY HEALTH CLINIC, BUTZBACH

#### **HOURS OF OPERATION**

Mo, Tu, 3rd & 4th Th, Fr 0730-1630

Wed 0730-1830

1st Thurs - civilian staff in AM 0730-1630

2nd & 5th Thurs (mandatory tng) 1300-1630

Patients presenting for Urgent Care will be Triaged and seen as clinically indicated.







### SCOPE OF SERVICES

Walk-In Triage; Nurse Advice Line

Appointments: Triage (RN), Sameday, Urgent, Well-Woman, Routine, WBC, Evening

Tricare Service Center
Prenatal Counseling
Office Procedures







### SCOPE OF SERVICES

Physical Exams

Immunizations & Allergy shots

Circumcisions

Casting

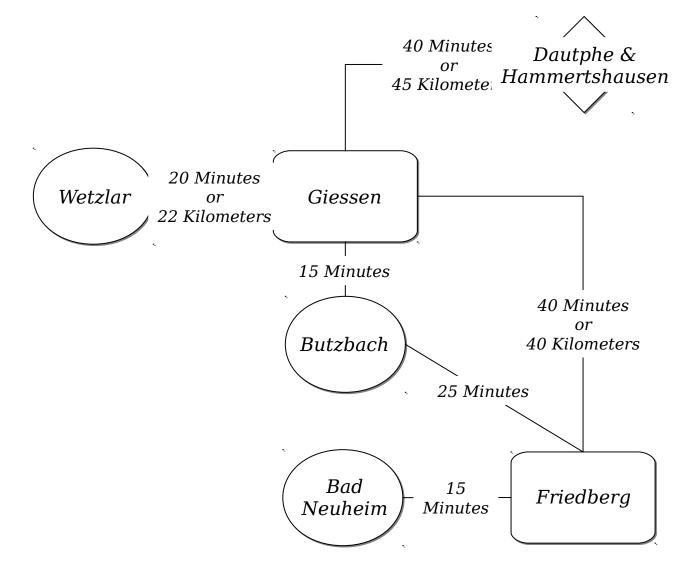
**Smoking Cessation Classes** 

Vasectomy\*



### Area of Responsibility

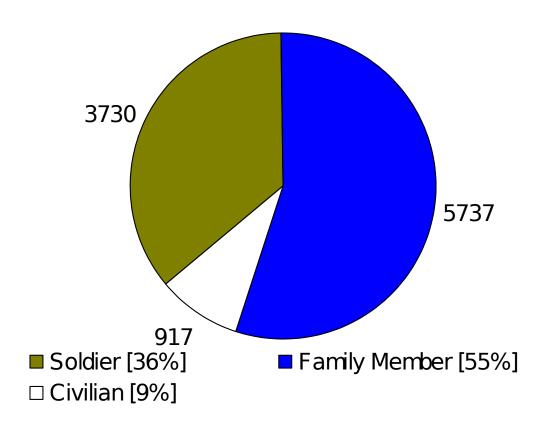






### Population Served

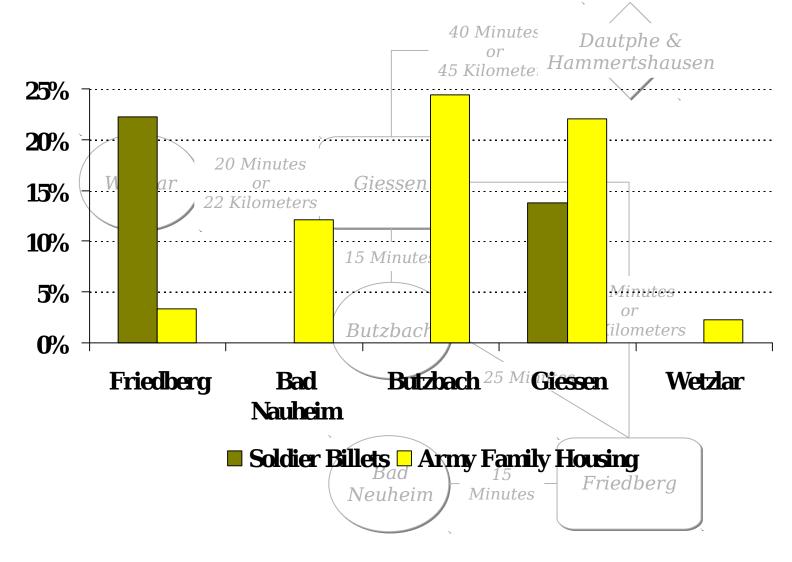






### Population Distribution

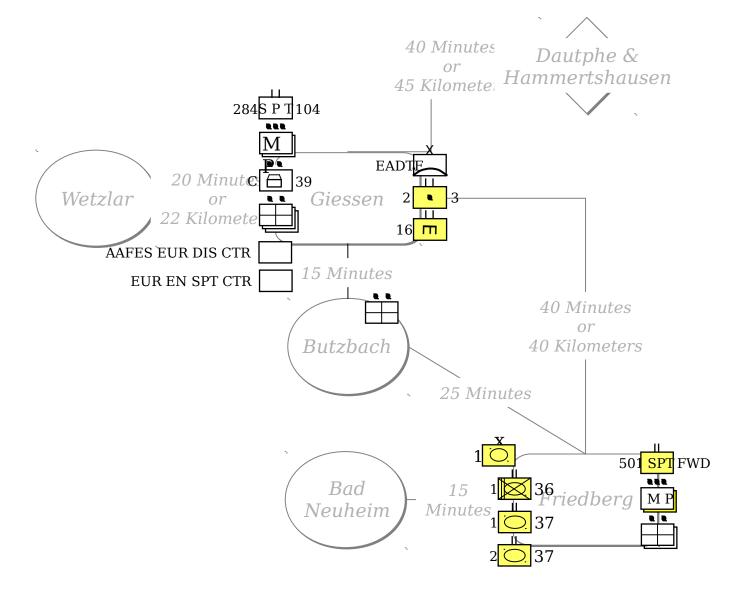






### Units & Major Activities

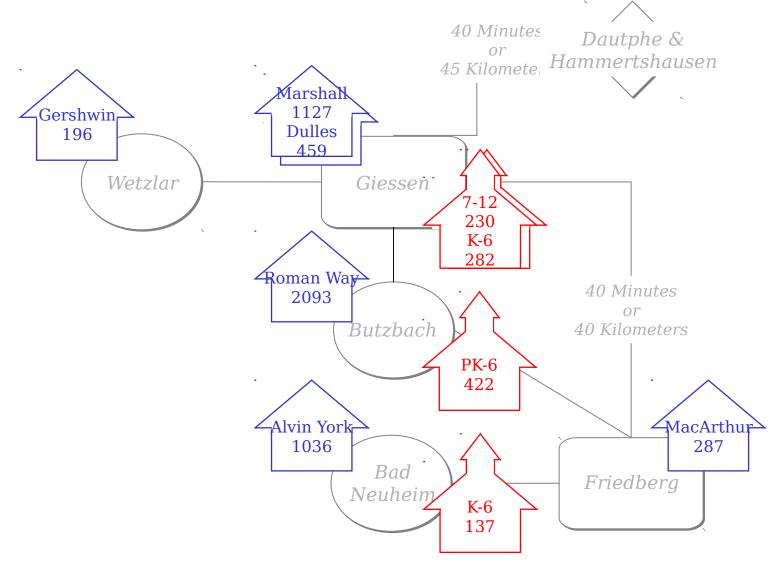






### Army Family Housing & DoDDs Schools



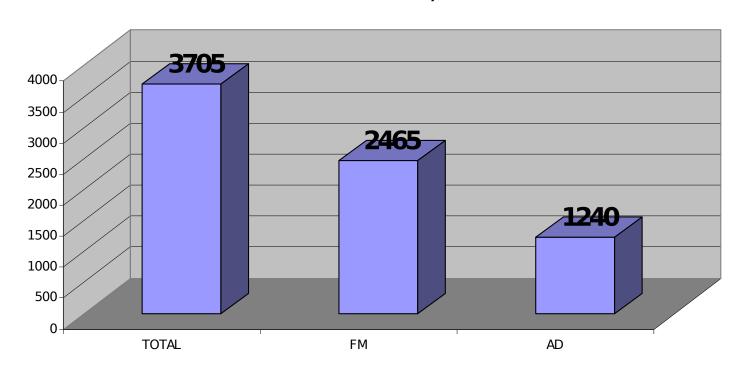








#### TRICARE ENROLLMENT, 15 MAY 01

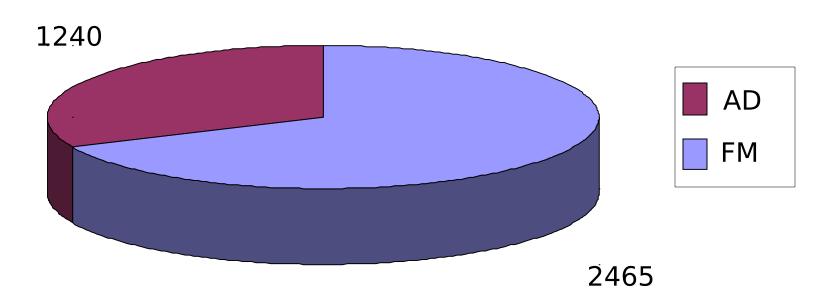






### UNITED STATES ARMY HEALTH CLINIC, BUTZBACH

Butzbach Tricare Enrollment, 15 May 01





### BUTZBACH HEALTH CLINIC STAF





## MAJ Harry D. McKinnon JR Butzbach Health Clinic Commander



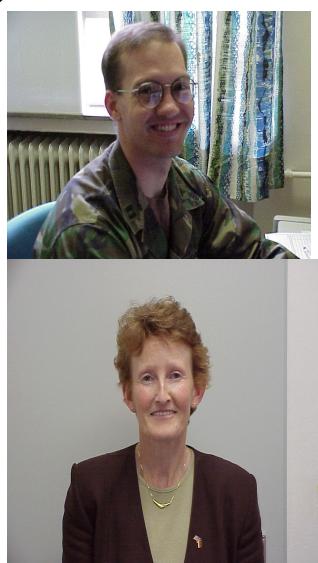


Born in Lawrence, Ma, Major McKinnon earned a degree in Biology from Barringtion College, Barrington, RI and his medical degree from the Boston University School of Medicine. Major McKinnon is certified in the specialty of Family Practice. He is a graduate of the AMEDD Officer Advance Course, Patient Administration Course, AMEDD Officer Basic Course, 91B Advanced Individual training course, and the Basic Combat Training Course. Major McKinnon's previous assignments include: Commander, Bravo Company WalterReed Army Medical Center, Chief, Patient Administration 8th Evacuation Hospital, Saudi Arabia, Assistant Patient Administration USA MEDDAC, FT ORD, Ca, Patient Administration/Training Officer Multinational Force and Observers, Sinai, Egypt, Field Medial Assistant 39th Engineer Bn (CBT) Ft. Devons, MA, Combat Medic 187th Medical Bn, U.S. Army Reserve. His awards and decorations include the Bronze Star (1), Meritorious Service medal (2), Army Commendation medal (2), Southwest Asia medal, Army Reserve Commendation medal, National Defense Service Ribbon, Kuwaiti Liberation medal Multinational Force and Observers medal (2), Overseas Ribbon (1), Expert Field Medical Badge, Air Assault Wings, Air Assault Course Distinguished Honor Graduate, Patient Administration Course Distinguished Honor Graduate, Distinguished Military Student, Distinguished Military Graduate, and the Robert G. Feldman Neurology Award. Major McKinnon is married to Juliet McKinnon and together they have one son named Max who is 10 months old.



# GMO Physicians





Civilian......06033 982140

Dr. Catriona Valenta, MB.ChB
Medical Degree: Glasgow University
Scotland
License: British Medical Council,
General Practice
DSN.......345 4040
Civilian......06033 982140



### **COMMUNITY HEALTH NURSE**



**Mission:** To provide the most comprehensive Preventive Medicine services to the community.

**Vision:** Comprehensive monitoring and delivery of population based health care.



# COMMUNITY HEALTH NURSING SERVICES





CPT Faith Junghahn RN Community Health

Nurse

DSN: 345-4046

CIV 06033-982146

Graduate: UNC Chapel

Hill

Graduate:

OBC/OAC/CAS3

Graduate: Preventive

3.5 1: :



# COMMUNITY HEALTH NURSE STRATEGIC GOALS



**Strategic Goals:** Use all available assets to maintain/improve existing community based health education, maintain/improve success of all tasks on METL



# COMMUNITY HEALTH NURSE PROPONENT AREAS



### **Proponent Areas:**

- Reporting communicable disease
- Health Education (Hepatitis, STD, HIV)
- TB registry and treatment under supervision
- community based education
- Health consultation to local community agencies and Commanders
- All aspects of child and youth services
- EFMP Coordination



# COMMUNITY HEALTH NURSE COMMUNITY DUTIES



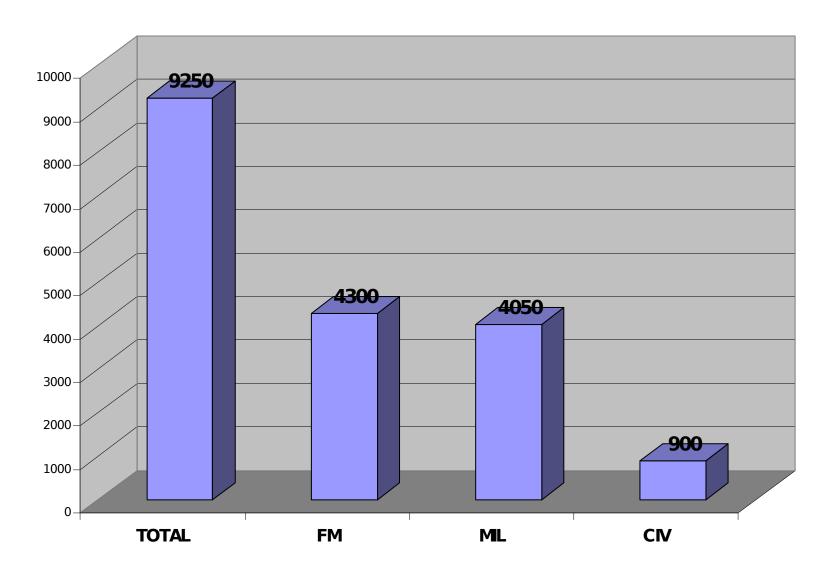
- ■4 Child development services (CDS)
- ■3 School Aged Services (SAS)
- ■2 Youth Services (YS)
- ■4 Department of Defense Schools (DoD) approximately 1,000 students
- ■HIV education 1,500 active duty soldiers
- ■Self Care classes to 1,500 active duty
- ■Approximately 50 patients per month seen in clinic office



### **POPULATION SERVED**



#### **284th BSB POPULATION STATISTICS**





### **NURSING SERVICES**



MISSION: To ensure the delivery of quality nursing and medical support services as part of the U.S. Army MEDDAC Heidelberg.

**VISION**: To be the most caring outlying clinic in the U.S. Army MEDDAC Heidelberg.



### NURSING STRATEGIC GOALS



- Manage patient access to ensure all patients receive access to same day appt. within 24hrs.
- Provide care where patient satisfaction is the focus (90% on Patient Satisfaction Survey)
- Send risk management and occupational health reports to USAMH.



### NURSING PROPONENT AREAS



- Telephone Triage
- Urgent Care
- Immunizations
- Clinic Access
- •OB Clinic
- •STD
- Patient Education

- Physical Exams
- MODDS
- Infection Control
- Performance Improvement
- Mandatory Staff Education
- HEARS



### NURSING SERVICES





### CPT John Meyer RN

CHIEF NURSE DSN 345-4053 CIV 06033-9821-53





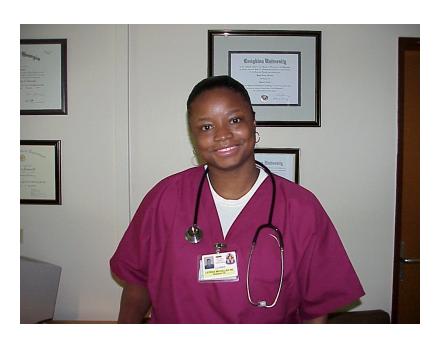
# Nursing Services NCOIC



- SSG Armando Berber
- 345-4053 Deros: 17 SEP 02
- Married with children





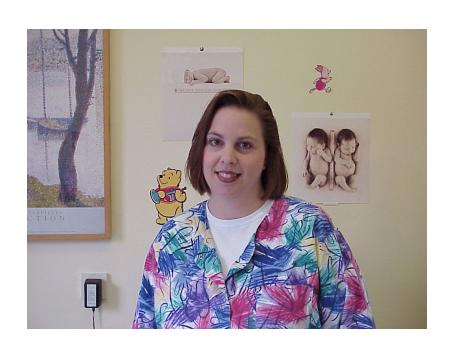


- Mrs. Latrice McCullah
- 345-4001
- B.S. Nursing, 6 yr. OJT
- Former Nurse Corp Officer
- Came to Germany as dependent wife
- Known as "Butzbach Super Nurse"





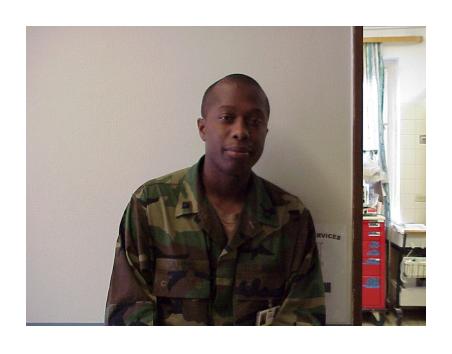
### **Immunizations**



- Mrs. Janet Smith LPN
- 345-4017
- In Nursing for 10 yr.
- Specialize -Pediatrics
- Home: Montana
- Deros 2001







- SPC Timothy Samms
- Deros: 08 OCT 02
- Home: NY City, NY
- Prior: Ft.Carson, Infantry Bn
- Goal: 17-D/RT
- Hobbies: Martial Arts







- SPC Andrew Gillum
- Deros 21 Jul 03
- Home: BattleCreek,
   MI
- Prior: 1/66 AR Ft.Hood, 1/37 AR Friedberg, GE
- Goal: PA School







- SPC Daniel Burch
- Medic
- Deros: 30 NOV 02
- Hobby: Guitar
- Single







#### PFC Eric Lee

Medic

• Deros: 16 AUG 02

Hobby: POV
 Maintenance

 Quote: "I want to be the best at what I do!"



### **SOCIAL WORK SERVICES**



MISSION: Provide a quality caring service to all beneficiaries capitalizing on their strengths while promoting and enhancing their social functioning.

**VISION**: Most caring and concern for those we serve.



# SOCIAL WORK SERVICES STRATEGIC GOALS PROPONENT AREAS



**STRATEGIC GOALS:** To provide quality patient care. We strive to give the best professional care we can and assist both patient and their families.

#### **PROPONENT AREAS:**

- Identify/Assess/treat abuse and family member maltreatment;
- marital therapy
- family therapy
- resource information
- referrals to other agencies
- case management
- early termination of pregnancy information
- other resources



## Social Work Services







Home: Longbeach, Ca 3 children+3grand children

Retired "Honorary" SGM U.S.Marines

Social Work 1954 - Present



Mrs. Lindia Kelly

345-4038





## LABORATORY SERVICES



SGT JOYCE HIXSON LAB NCOIC 345-4016 Mrs. Vera Johnson LAB technician extrordinaire



#### **ADMINISTRATION**





1LT(P) Jacob C. Smith Executive Officer

DSN: 345-4051

**Deros: 21 September 2001** 

Civ:06033-982151

jacob.smith@hbg.amedd.army.mil



1LT Kathryne Wright

Tentative Start Date 24 September 2001





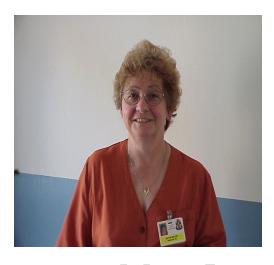
#### **CLINIC ADMINSTRATION**



SFC Lamar Nelson Clinic NCOIC

DSN: 345-4012

Civ:06033-982112



Mrs. Jutta Widey(UCDR's Secretary

DSN: 345-4014

Civ:06033-982114

lamar.nelson@hbg.amedd.army.mil jutta.wildey@hbg.amedd.army.mil





## X-RAY SERVICES



SPC PETER SEGOVIA



## **Tricare Service Center**









Mr. Jim Jordan Zakariyyaa

Ms. Ursula Coble

Mrs.

CHIEF OF TRICARE Patient Liaison

Enrollments

DSN 345-4048

4045

CIV:06033-982148

06033-982145

DSN 345-4047

DSN 345-

CIV: 06033-982147

CIV:



#### TRICARE SERVICE CENTER



**MISSION**: To provide the most comprehensive liaison services to the dependents and soldiers utilizing the Host Nation medial facilities.

**VISION**: To be the most responsive Tricare Service Center in USAREUR ensuring dependents and soldiers receive state of the art care in Host Nation medial facilities.



### TRICARE SERVICE CENTER **STRATEGIC GOALS** PROPONENT AREAS



**STRATEGIC GOALS**: Provide host nation referrals and hospital visits

to AD soldier within 24 hours of admission and visits to dependents

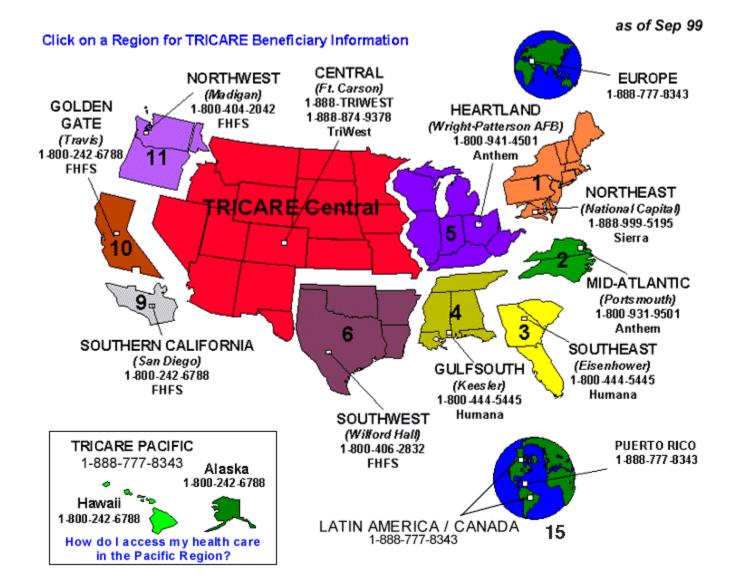
within 48 hours of admission.

#### **PROPONENT AREAS:**

- Referral Booking to Host Nation Facilities
- Bill processing
- Translation Services
- Patient Visitation to inpatients in HN facilities
- •On call for emergency services
- •PPN Network Selection and Management











## UNITED STATES ARMY HEALTH CLINIC, BUTZBACH

#### **HOST-NATION FACILITIES**

#### **For Emergency Care:**

Wetzlar - Wetzlar Krankenhaus

Butzbach/Giessen - Giessen Uniklinikum

Friedberg - Friedberg Krankenhaus

Lich/Munzenberg - Lich Krankenhaus

Bad Nauheim - Hochwald Bad Nauheim Krankenhaus

#### For Pediatric Emergencies

All Communities - Giessen Uniklinikum/Kinderklinik

For Weekend Clinical Services 0 hrs Saturday - 0600 hrs Monday)

Butzbach - Aerztlicher Notdienst

Giessen - Aerztlicher Notdienst





## Health Benefits Advisor



- Mrs. Monika Johnson
- 345-4043





## Pharmacist



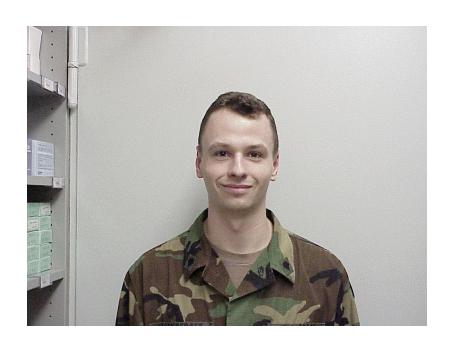
- Mrs. Lisa Oh Laurel PharmD.
- Lives in
   Wiesbaden and
   loves to commute
   daily to work!





## Pharmacist Technician

SPC Eisenberger





#### PATIENT ADMINISTRATION



**MISSION**: Ensure that every patient receives an appointment in accordance ERMC policy

**VISION:** To provide the most caring patient administration services in USAREUR.



# PATIENT ADMINISTRATION STRATEGIC GOALS PROPONENT AREAS



**STRATEGIC GOALS**: Ensure that all patients receive requested appointment type and that all Medical records are secured and maintained IAW Army regulations.

#### **PROPONENT AREAS:**

- Appointment booking
- medical records maintenance
- Cashier services
- monthly statistical reporting



## PATIENT ADMINISTRATION



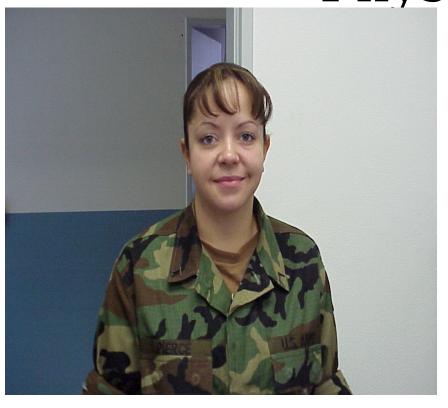


- CPL Ennis Hodges
- NCOIC Patient Admin
- 345-4040
- Married with children
- Deros 17 Jan 03









- PFC Lisa Markel
- Deros 09 May 02
- Home: Alexandria,
   VA
- Goal: Become RN
- Hobbies: Horseback riding, volleyball





## Patient Administration



- PV2 BlueHair, Lanielle
- 345-4040